



LAUNCHPAD FINTECH PRIVATE LIMITED

Registered Office:

601/602 Express Building, 14 E Road, Churchgate, Mumbai-400020

CIN: U67100MH2020PTC425987

Stock Broker (Debt Segment) SEBI Registration No.: INZ000296636 | BSE

Member Code: 6746 | NSE Member Code: 90329

COMPLAINTS REGISTER

A. DATA FOR THE MONTH ENDING ON JUNE 30, 2024:

Sr. No.	Received from	Pending at the end of last month	Received	Resolved*	Total Pending#	Pending complaints > 3 months	Average Resolution time^ (in days)
1.	Directly from Investors	NIL	NIL	NIL	NIL	NIL	NIL
2.	SEBI (SCORES)	NIL	NIL	NIL	NIL	NIL	NIL
3.	Online Dispute Resolution Portal	NIL	NIL	NIL	NIL	NIL	NIL
3.	Other Sources (if any)	NIL	NIL	NIL	NIL	NIL	NIL
	Grand Total	NIL	NIL	NIL	NIL	NIL	NIL

. B. TREND OF MONTHLY DISPOSAL OF COMPLAINTS:

Sr. No	Month	Carried forward from previous month	Received	Resolved*	Pending#
1	February,2023	NA	Nil	Nil	Nil
2	March,2023	NA	Nil	Nil	Nil
3	April, 2023	NA	Nil	Nil	Nil
4	May, 2023	NA	Nil	Nil	Nil
5	June, 2023	NA	1	1	Nil
6	July, 2023	NA	Nil	Nil	Nil
7	August, 2023	NA	Nil	Nil	Nil
8	September, 2023	NA	2	2	Nil
9	October, 2023	NA	Nil	Nil	Nil
10	November, 2023	NA	1	1	Nil
11	December, 2023	NA	1	1	Nil
12	January, 2024	NA	Nil	Nil	Nil
13	February 2024	NA	Nil	Nil	Nil
14	March 2024	NA	Nil	Nil	Nil
15	April 2024	NA	Nil	Nil	Nil
16	May 2024	NA	1	1	Nil
17	June 2024	NA	Nil	Nil	Nil
	Grand Total	NA	6	6	Nil

C.TREND OF ANNUAL DISPOSAL OF COMPLAINTS:

Sr. No.	Year	Carried forward from previous year	Received	Resolved* *	Pending# #
1.	FY 2022-23	NA	4	4	NA
2.	FY 2023-24	NA	5	5	NA
	Grand Total	NA	9	9	NA

Note:

SEBI letter no. SEBI/HO/MIRSD/DOP/P/CIR/2021/676 dated December 2, 2021 is applicable from April 25, 2023 (Enablement Date). Accordingly, information is provided from the month of April 2023.

^ Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

** Inclusive of complaints of previous months resolved in the current month. # Inclusive of complaints pending as on the last day of the month.*

*** Inclusive of complaints of previous years resolved in the current year. ## Inclusive of complaints pending as on the last day of the year.*

NA – Not Applicable